

Support for People living with Diabetes affected by the Situation in Ukraine

Dear IDF Europe Members,

To support people living with diabetes affected by the situation in Ukraine, we are currently working with our member associations in Ukraine and in neighbouring countries. Together with them, we have identified the need for an online platform where Ukrainian refugees can find immediate information on how and where to receive support. To provide this space, we have set up the website "Connect Solidarity". On this platform, we are gathering information to help Ukrainian refugees living with diabetes to understand what support they can get in the country where they are, and how to get it. To do this, we are developing dedicated country pages to be published in English and Ukrainian, detailing information such as how to register to obtain medicines and supplies, where to find information (e.g., diabetes associations contacts, helplines, etc.).

To support this effort, we would like to kindly ask you to share any information you might have regarding Ukrainian refugees in the country in which your association operates. In the form below you can find some key information that would be relevant to share on each country pages. Please, fill in form below where possible, and feel free to add any additional information you might have.

Country				
Association name				
Does your country provide a helpline for people fleeing Ukraine? If yes, please indicate the helpline contact information.	Email:	Phone number:	Language(s) spoken:	
Would you be willing to list your association including a contact name and telephone number, for people requiring advice and/or support? (Perhaps if there is not a helpline)	Email:	Phone number:	Language(s) spoken:	
What is the process for people fleeing Ukraine when they enter your country?	(e.g., Do they need documents? If yes, what documents do they need? What if they do not have documents? Do they need to register at the border or somewhere else? If yes, what is the registration process? Where can they find more information? Etc.)			



How can people fleeing from Ukraine and living with diabetes get access to care, including medications and related supplies in your country?	(e.g., Is healthcare free for them? Do they need a prescription for their diabetes treatment? If yes, where can they get it? Where can they get insulin, medications and related supplies provided? Do they need health insurance in Ukraine? Etc.)
Are there any relevant websites/platforms where people fleeing Ukraine can find useful information to receive support in your country?	(e.g., local/national organisations assisting refugees, government websites, housing, etc.)

Please indicate whether you agree with the information shared above to be published on the website <u>Connect Solidarity</u> .	Yes	No
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Please indicate whether you agree with the name and/or website of your association		No
being displayed, with the information provided above, on the website <u>Connect Solidarity</u> .		

Please do not hesitate to contact me with any question and/or information you might have at <u>martina.boccardo@idf-europe.org</u>.